A close-up of a logo

Description automatically generated

**Common Mistakes**

|  |  |  |  |
| --- | --- | --- | --- |
| Mistakes | Issue |  | Reference |
| Not Using Correct JSON Path | Incorrect JSON path can lead to failure in extracting the desired data. | Use tools like JSONPath Finder to accurately locate the path. | [JSONPath Finder](https://jsonpathfinder.com/) |
| Incorrect Endpoint URL | Using an incorrect endpoint URL, leading to 404 errors. | Double-check the API endpoint URL in the ServiceNow API documentation. | ServiceNow REST API Explorer |
| Invalid JSON Payload | Incorrect JSON syntax or missing required fields in the payload can lead to 400 Bad Request errors. | Validate JSON payload using online tools or within Postman to ensure proper formatting and completeness. | [JSONLint](https://jsonlint.com/) |
| Not Setting Global Variables Correctly | Failure to set or retrieve global variables can break the chaining process. | Ensure that global variables are set correctly in the tests tab and referenced properly in subsequent requests. | Postman Documentation |